

## “LIVING WATER – MAYIM HAYIM” TERMS & CONDITIONS

### CANCELLATION POLICY

Once a deposit or full payment has been made, cancellations will only be accepted in writing. Cancellation will be applied based on the date the written cancellation is received. No refund will be paid for unused services such as: transfers, sightseeing, meals.

### CANCELLATION DEADLINES:

- 120 + days prior to departure – cancellation fee of \$100 will apply
- 119 and 90 days prior to departure – cancellation fee of \$500 will apply
- 89 and 60 days prior to departure - cancellation fee of \$1000 will apply
- 59 and 45 days prior to departure - cancellation fee of \$1500 will apply
- 44 and 31 days prior to departure - cancellation fee of \$2000 will apply
- 30 days to day of departure or non-show - cancellation fee of 100% will apply
- Once tickets are issued they are non-refundable, non-transferable

### AIRFARE & TICKETS

Passengers are responsible to provide accurate passport names for air tickets reservations. America Israel Travel, Inc. will not be held responsible for the denial of services by a carrier due to any name discrepancy. Once issuing tickets are nonrefundable & and not transferable, name changes or any ticket revisions will be subject to air carrier rebooking fee of up to \$400 per ticket. Passengers are responsible to reconfirm their flights 72 hours prior to departure for all flights.

### LAND ARRANGEMENTS

America Israel Travel, Inc. reserves the right to change the itinerary due to unforeseen circumstances. In all cases, America Israel Travel, Inc. will do its best to maintain the content of the tour. If the tour services as indicated by the itinerary cannot be supplied or there are changes in the itinerary for reasons beyond the control of America Israel Travel, Inc. we will arrange for provision of comparable services. America Israel Travel reserves the right to make changes in the itinerary whenever America Israel Travel deems it necessary to the comfort, convenience and safety of the participant at any time. No refund will be paid for unused services such as: transfers, sightseeing, meals, hotel accommodation, entrance fees, and others that are listed in the tour program.

## BAGGAGE

Luggage is the responsibility of the passenger and that of the airlines. For lost luggage claims, the passenger is responsible for notifying the airline directly.

## PASSPORT & DOCUMENTATION

Your passport must be valid for at least six months following your entry date to your travel destination. For specific visa requirement, please contact the relevant consulate for update information.

## LIABILITY

America Israel Travel, Inc. is responsible for making all arrangements for tour services offered in the itinerary. The airlines, hotels, land operators and other suppliers providing services are independent contractors and not agents, employees or associates of America Israel Travel Inc.

America Israel Travel assumes no responsibility or liability in connection with the service of an aircraft, motor coach, rental contractors, ferries, hotels, bus operators, sight-seeing contractors or other conveyances, which may be used in the performance of its duty to the passengers. America Israel Travel, Inc. is not liable for any act, omission, delay, injury, loss or damage or nonperformance occurring in connection with these tours and suppliers. The participant agrees that America Israel Travel shall not be liable for any changes in flight schedules, delays, weather conditions, damages, losses or expenses occasioned by acts or omissions of any person, including suppliers providing services or for any acts of war.